QUICK REFERENCE GUIDE

CareLink™ System

Easy step-by-step instructions for the new CareLink™ system for healthcare professionals.

https://CareLink.Medtronic.com

ACCESS

Login

a) Enter username and password
   - The first Welcome email contains your username and link to set password
   - Link expires after 2 hours for security purposes
b) Forgot Password?
   - Requires matching email and username
   - Email will be sent with new link to set password
c) Frequently Asked Questions
   - List of supported devices
   - List of supported browsers, operating systems

MANAGE THE PATIENT LIST

Quick Patient Functions

Click associated icons to:

a) Link patients in CareLink™ Personal software. NOTE: requires CareLink Personal username and password
b) Flag patients to create a short list
c) Start a device upload

Find or Add New Patient

a) Existing patients — search by any field
b) New patients — enter name, DOB, etc.

87% of CDEs choose CareLink as their diabetes management software.¹
UPLOAD PUMP, CGM, METER
Select or Add New Device

IMPORTANT: First upload requires installation, and is not available on tablets

1) Select the desired patient, and click the Upload button
2) Select existing device

3) For the first upload, click “Add device”:
   - Select device type, brand, model
   - Enter serial number, then click “next”
   - Follow instructions and click “Add Device”
   - Select “Yes” to “Allow Connection” on the 600 series pump when prompted.

Best Practices to Upload Successfully

IMPORTANT: Follow ALL steps below to ensure a successful upload

1) Keep the CareLink™ USB or linking Blood Glucose (BG) meter plugged in or wait a few seconds after plugging it in.

2) Check that the linking BG meter is not paired to any specific pump

3) Check that the pump has no active alarms, bolus, temp basal, and is as close as possible to the USB or meter.

4) Select “Yes” to “Allow Connection” on the 600 series pump when prompted. For the first upload you will be prompted twice — once when adding the pump and once when uploading the pump.

GENERATE REPORTS
After Uploading, Refresh

a) Click Refresh to update calendar
b) Select reporting range

NOTE: Click the info button next to Reporting Period for How To Generate Reports guide

Select Reports

a) Use Favorites to quickly select reports
b) Click “Generate” to get reports

NOTE: The Assessment & Progress report for MiniMed 670G can compare two time periods.

1) After selecting the report, a new “Progress From” selection appears next to the Reporting Period.
2) Select when you want to start the comparison period (e.g., 3 months ago).
3) Confirm the comparison range dates at the bottom.
4) Click “Apply.”