

CareLink™ Personal | SMS Text Notice for urgent communications

We use SMS text messaging to send patients urgent (non-marketing) communications of an operational nature (e.g. planned outages or updates) that may be of benefit to you about our product. There may be local restrictions associated with sending SMS messages. In some countries or jurisdictions, there might be a fee associated with receiving SMS text messages. Any fees associated with receiving SMS text messages of an operational nature are at the sole responsibility of the account owner. Medtronic will not reimburse or subsidize for any expenses associated with receiving SMS text messages of an operational nature.

In order to enable this functionality, Medtronic processes your personal data (including health data). The SMS text notice for urgent communication contains a patient identifier that you choose and your health data. You should be aware that your health data will be transmitted to you through SMS text notices without encryption. We ask for your explicit consent to process your personal data (including health data) to enable the SMS text functionality.

Please note that your consent is optional and that if you decide to consent, you may withdraw your consent at any time. If you choose NO, you will not be stopped or prevented from accessing Carelink™ Personal and the mobile applications. In case you don't consent to receiving SMS text messages containing urgent communications of an operational nature, you will receive this information through email.

Read more about the processing of Personal data (including health data) in our [Privacy Statement](#).

CareLink™ Personal | SMS Text Notice for Care Partner alert functionality

Medtronic uses SMS text alerts as part of its care partner application through CareLink™ Personal to send message alerts. The message alerts enable a care partner to know when a patient is about to or is currently experiencing a low or high blood glucose episode. You may decide whether your care partners can receive SMS text alerts. There may be local restrictions and fees associated with receiving SMS text alerts. Any fees associated with receiving SMS text alerts are at the sole responsibility of the care partner. Medtronic will not reimburse or subsidize for any expenses associated with receiving SMS text alerts. The SMS text alerts can inform the care partner, but the care partner is under no obligation to take action upon receipt of an SMS text alert. Allowing for the ability to receive SMS text alerts an optional and voluntary choice. A care partner can choose to accept or decline to receive SMS text alerts.

In order to enable this functionality, Medtronic processes your personal data (specifically your mobile phone number). The SMS text alert contains a patient identifier that the patient chooses and their health data. Patient health data will be transmitted to the Care Partner through SMS text alerts without encryption.

Please note that your consent is optional and that if you decide to consent, you may withdraw your consent at any time. If you choose NO, you will not be stopped or prevented from accessing Carelink™ Personal and the mobile applications.

Read more about the processing of Personal data (including health data) in our [Privacy Statement](#).

CareLink™ Personal | SMS Text Notice for Care Partners

Medtronic uses SMS text alerts as part of its care partner application through CareLink™ Personal to send SMS text alerts. The patient may decide to allow a care partner to receive SMS text alerts. These SMS text alerts enable you to know when a patient is about to or is currently experiencing a low or high blood glucose episode. The SMS text alerts are meant to inform you about the situation of the patient, but you are under no obligation to take action upon receipt of an SMS text alert.

There may be local restrictions and fees associated with receiving SMS text alerts. Any fees associated with receiving SMS text alerts are at the sole responsibility of the care partner. Medtronic will not reimburse or subsidize for any expenses associated with receiving SMS text alerts.

In order to enable this functionality, Medtronic processes your personal data (specifically your mobile phone number). The SMS text alert contains a patient identifier that the patient chooses and their health data. Patient health data will be transmitted to the Care Partner through SMS text alerts without encryption.

We ask your consent for using the SMS text functionality as allowed by the patient or legal guardian and for processing your personal data for this purpose. **Allowing for the ability to receive SMS text alerts is an optional and voluntary choice.** You may withdraw your consent at any time. If you choose NO, you will not be stopped or prevented from accessing Carelink™ Personal and the mobile applications.

Read more about the processing of Personal data (including health data) in our [Privacy Statement](#).

How can you contact us?

For questions about this SMS Text Notice, you can contact us/our Data Protection Officer at the following email address: rs.privacyeurope@medtronic.com

This SMS Text Notice is published on 14-June-2019. We work continuously to complete and improve it. We therefore recommend to check this notice regularly to keep abreast of changes.